

Notification of Changes (NoC)

Background

Minerva Biolabs develops and produces the products offered in this online shop according to the latest standards and requirements.

We strive to meet our high quality standards and optimise our products so that constant product changes cannot be ruled out.

This affects not only the products themselves, but also their documentation, where applicable, which may result in adjustments and corrections for users in their procedures when using our products.

Service

With our service "Notification of Changes" we offer the opportunity to inform you as our customer about relevant changes. For this purpose, we store the e-mail address you provide in our system and include it in the distribution list for NoC mailings.

By providing your e-mail address, you give Minerva Biolabs permission to store it and use it for the NoC service. Please send your revocation of this permission by e-mail to j.hillebrand@minerva-biolabs.com.

Only customers who have already purchased products from Minerva Biolabs will be included in the NoC distribution list. Customers of our distributors will be informed of this for data protection reasons.

Validation and revalidation

Relevant product changes are usually accompanied by up-to-date validation reports from the Research and Development department at Minerva Biolabs.

Users of our modified products are supported by us in their decisions on the need for revalidation.